



Autocare Services Pty Ltd
ABN 67 004 497 607

Release Date: 25 November 2019

Good afternoon,

Further to Autocare Services' announcement on 11 November 2019 regarding the implementation of a Vehicle Booking System (VBS) at Autocare sites, we would like to provide an update regarding the upcoming VBS registration and training program.

Autocare Services has engaged 1-Stop Connections (1-Stop) as our preferred online VBS platform provider. 1-Stop is an industry leader in solving supply chain challenges. Our business will begin using 1-Stop's online platform from December 2019.

As you are aware, the new VBS will be introduced to manage parts of Autocare Services' operations, which we expect will result in greater efficiencies for customers accessing Autocare facilities.

The VBS will be implemented at the following facilities across Australia:

- **NSW** – Kembla Grange (West Dapto) and Stennett Road, Ingleburn
- **VIC** – Pinnacle Road, Altona North and Cherry Lane, Laverton
- **QLD** – Whimbrel Street, Fisherman Island and Radar Street, Port West
- **Nth QLD** – Webb Drive, Townsville
- **WA** – Abbott Road, Perth Airport
- **SA** – Eastern Parade, Port Adelaide.

The VBS will enable us to efficiently plan and manage the flow of trucks entering each facility and the vehicle collection process, allowing for accurate collection times and enhanced operational and administration efficiency.

The introduction of the VBS means that third parties needing to access any of the above Autocare facilities to collect vehicles, will need to make a direct online booking in advance via 1-Stop's online VBS and pay the associated access and booking fees. This is outlined in [Autocare's recent announcement](#) detailing the go-live dates and charges.

If you are a third-party requiring access to Autocare's facilities, you will need to register via the VBS to make online bookings. There are two ways you can register – online or during an Autocare facilitated training session. If registering online, registration is now open and can be completed [here](#).

Please refer to the [VBS – User Registration Guide](#) to help you through the registration process.

The first two sites to implement the new VBS will be Kembla Grange and Ingleburn in NSW from 2 December 2019, with a free trial period running to 1 January 2020.

Should you require assistance registering and or would like further information about the VBS, 1-Stop and Autocare will be facilitating training sessions on Thursday 28 November.

These sessions are designed to help third parties understand the implementation process at NSW sites and demonstrate the new booking process to enter the site.

[Register online](#) to RSVP for a NSW training session.

The training sessions will be held at Autocare's Ingleburn office - 49 Stennett Road, Ingleburn NSW 2565.



Each session will run for 45 mins – 1 hour commencing at 9:00am, 11:00am and 1:30pm. You will only need to attend one session as each session will cover the same content.

Additional training sessions will be held around the country and invitations will be sent in 2020.

We recommend that any third parties requiring access to Autocare facilities to collect vehicles attend the training sessions.

If you require any further information from 1-Stop, please contact amingare@1-stop.com

Kind regards



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Part of LINX Cargo Care Group