

Vehicle Freight Services

National Transport Network

Autocare provides the full suite of vehicle transport services Australia-wide.

From large fleet movements for major vehicle manufacturers, importers and dealers to single vehicle movements for companies, small business and private users. Car transportation services are available for passenger, light and heavy commercial vehicles.

We manage more than one million vehicle movements a year

We move vehicles around the country seven days a week, safely and reliably, from local to interstate trips, city to city, dealer to dealer, back-freight, whatever and wherever our customers need their vehicles to be.

Autocare's range of vehicle transport services includes:

- » Individual and private owners
- » Full-load transport solutions
- » Dealer-to-dealer
- » Event organisation & vehicle preparation
- » Back-freight
- » Auction movements
- » Dealer swaps
- » Local or interstate transport for new and used cars.

Autocare also offers the latest **Track-&-Trace** technology enabling our customers to keep track of their vehicles in real time.

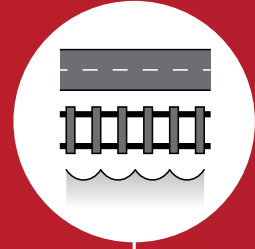




COVERED & SPECIALISED TRUCKS



199 PRIME MOVERS
357 TRAILERS
139 AUTOTAINERS



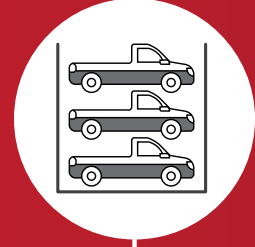
TAILORED TRANSPORT SOLUTIONS
INTERSTATE & INTRASTATE
ROAD, RAIL & SEA



600 000+
VEHICLES
PROCESSED NATIONALLY



1,000,000+
VEHICLE MOVEMENTS
ANNUALLY



VEHICLE STORAGE
80,000+ CAPACITY



ISO 9001
LLOYDS REGISTER
QUALITY ASSURANCE -
FULLY CERTIFIED



AS/NZS ISO 14001
ENVIRONMENTAL
MANAGEMENT SYSTEM -
FULLY CERTIFIED



OHSAS 18001
OCCUPATIONAL HEALTH &
SAFETY MANAGEMENT
SYSTEM - FULLY CERTIFIED



Global Forwarding & Customs Broking

130 Years' Experience in Freight Forwarding

Wholly-owned by LINX Cargo Care Group, Smith Channon has been managing the handling and movement of international freight for more than 130 years.

Based in the heart of Port Adelaide, Smith Channon has developed a reputation of excellence in customer service with freight forwarding, barrier clearance and support operations.

The business has grown as the freight forwarding industry – and Port Adelaide itself – has grown. Smith Channon was among the first businesses to use technology to process and handle clients' international freight more efficiently.

Smith Channon's client base covers small private businesses through to national and international companies with global import/export operations. With extensive experience in the automotive sector, Smith Channon also services clients in a wide range of areas including manufacturing, industrial supply, retail and foodstuffs.

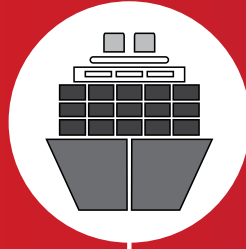
Our global forwarding services include:

- » International Freight Forwarding
- » Barrier Clearance – Customs
- » Barrier Clearance – Quarantine
- » Land-based Logistics Services
- » Specialist and Consultant Services.





**URGENT
TIME-SENSITIVE
CARGO**



**130 YEARS'
FREIGHT FORWARDING
EXPERIENCE**



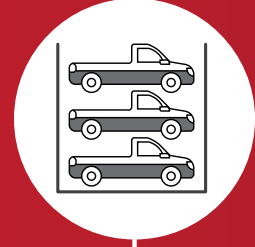
ONE-STOP-SHOP



**600 000+
VEHICLES
PROCESSED NATIONALLY**



**1,000,000+
VEHICLE MOVEMENTS
ANNUALLY**



**VEHICLE STORAGE
80,000+ CAPACITY**



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SYSTEM - FULLY CERTIFIED**



Vehicle Processing Services

Complete Processing Centres

Autocare is Australia's leading provider of vehicle processing services, from basic fitment to the installation of high-value accessories for the automotive industry. For more than half a century, Autocare has been providing premium and comprehensive services to manufacturers and national dealer networks throughout Australia.

Our sophisticated IT system keep our customers informed of every step in the process. Using the latest technology, we can tailor a vehicle processing solution to meet our customers' specific requirements. Through the application of our Port Dealer Direct (PDD) system, we can process vehicles in a predetermined order to satisfy all customer and dealer requirements.

Our vehicle processing services include:

- » Genuine Accessory Fitment
- » Vehicle Inspections
- » Vehicle Registration & PDI
- » Paint & Panel Rectification Facilities
- » Fleet Build & Preparation for specialist applications
- » Detailing & Showroom Preparation
- » Event Organisation & Vehicle Preparation
- » Vehicle Storage
- » Vehicle Preservation
- » Marine & Insurance Surveys
- » Campaign Management.





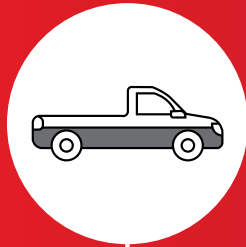
30 TOTAL NUMBER OF FACILITIES



CAPABILITY TO HANDLE COMPLEX BUILD REQUIREMENTS



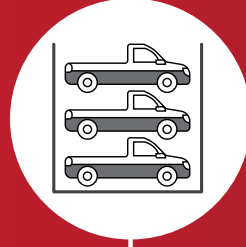
STATE-OF-THE-ART BUILD FACILITIES ACROSS AUSTRALIA



600 000+ VEHICLES PROCESSED NATIONALLY



1,000,000+ VEHICLE MOVEMENTS ANNUALLY



VEHICLE STORAGE 80,000+ CAPACITY



ISO 9001 LLOYDS REGISTER QUALITY ASSURANCE - FULLY CERTIFIED



AS/NZS ISO 14001 ENVIRONMENTAL MANAGEMENT SYSTEM - FULLY CERTIFIED



OHSAS 18001 OCCUPATIONAL HEALTH & SAFETY MANAGEMENT SYSTEM - FULLY CERTIFIED



Automotive Storage and Pre-Delivery Services

Short and Long-Term Storage Options

Autocare offers short and long-term storage solutions to the automotive industry.

Autocare also provides automotive dealers with competitively priced pre-delivery in-house services and state-of-the-art facilities right across Australia.

Our storage and pre-delivery services include:

- » Undercover storage options
- » Secured sites
- » Online access to all your stock via our portal
- » Dealer swaps
- » Vehicle registrations
- » Vehicle fit-out options.

Stay Connected with Autocare Connect

Autocare Connect's new mobile-friendly Dealer Portal has been comprehensively redeveloped to offer more dealer-specific tools and resources than ever before - all accessible anytime, anywhere on any device.





**ONSITE
PD FACILITIES
ACROSS AUSTRALIA**



**NATIONAL
NETWORK
OF STORAGE FACILITIES**



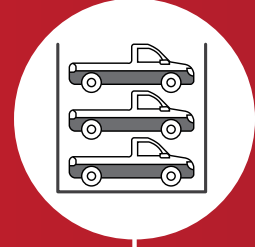
**22 million m²
TOTAL FOOTPRINT**



**600 000+
VEHICLES
PROCESSED NATIONALLY**



**1,000,000+
VEHICLE MOVEMENTS
ANNUALLY**



**VEHICLE STORAGE
80,000+ CAPACITY**



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Comprehensive Driver Training

Autocare Driver Training Process

Autocare provides comprehensive training for both company and contractor drivers.

Pre-Training Assessment

1. On-road driver assessment to ascertain driver behaviour and skill level prior to interview
2. Interview with prospective driver about the driver role and specialised equipment used in car carrying
3. Heavy Vehicle medical booked for pre-employment assessment
4. Driver to provide copy of driver's licence, driving record, Basic Fatigue Management certificate



Driver Training Schedule

Once the pre-training assessment is completed, the driver begins the training:

1. **Day 1** - Theory training with local driver trainer with inductions, overview of Autocare business, Autocare policies and procedures.
2. **Day 2** - Driver trainer shows the new driver the various types of equipment (trailers) and loading procedures.
3. **Day 3 to 5** - Buddy-up with driver to watch and learn the basics of loading and trailer use.
4. **Week 2** - At start of week driver trainer has a quick briefing with both new driver and 'buddy' to see how the training is progressing after Week 1.
 - a. More hands-on skills during Week 2, with driving of cars onto trailers and using the restraint systems to hold the vehicles in position as per OEM procedures and Autocare procedures.
5. **Week 3** - Still with buddy for this week, however new driver is doing a lot more of the loading, restraining and driving.
 - a. Most of this work is done locally so the new driver gets lots of repetition in loading and the use of the trailer/equipment.
 - b. End of Week 3 - Debrief with buddy driver to see if new driver is ready for assessment. If so, driver will be assessed on full load capacity for the trailer.
 - c. Once deemed competent, all the relevant paperwork including manifest of assessment load, licences, BFM certificate, medical, signed receipt of procedures, signed receipt of fit for duty, etc. is sent to Transport Road Safety & Compliance Manager to review.
 - d. Transport Road Safety & Compliance Manager assigns the accreditation number the driver will require to login to Epod manifest system in the truck. Without an accreditation number the driver cannot receive work.
6. **Week 4 to 5** - New driver now shadows another driver to dealership deliveries locally then extends further to get a good understanding of the delivery points.
7. **Week 6** - Driver is now competent and independent after appropriate debrief with operations manager and driver trainer.



Phone 1300 656 768

Email info@autocare.com.au



Locations

Queensland

Brisbane

14 Whimbrel Street
Port of Brisbane
Fisherman Islands QLD 4178

8am - 4:30pm

Enter via main gate, park in Visitors car park and proceed to security office.

Townsville

198-208 Webb Drive
Mount St John (Bohle) QLD 4814

8am - 4:30pm

Use intercom at pedestrian gate to access visitor parking.

New South Wales

Dapto

132 West Road
Kembla Grange NSW 2526

9am - 4:30pm

Enter via main gate and stop at security where you will be directed to the visitors car park and dispatch office.

Victoria

Melbourne

100 Cherry Lane
Laverton North VIC 3026

8am - 4pm

Enter via Gate 3, park in Visitors car park and follow pathway around to security.

South Australia

Adelaide

224 Eastern Parade
Port Adelaide SA 5015

8am - 4:30pm

Enter via main gate, drive directly ahead and park outside main office in designated parking area.

Western Australia

Perth

2 Abbott Road
Perth International Airport WA 6105

8:30am - 4:30pm

Parking is available on the corner of Abbott and Grogan Roads.

Contacts

Transport Bookings & Enquiries

Phone 1300 656 768

(Mon-Fri, 8:30am - 5.00pm)

Email transport.bookings@autocare.com.au

Dealer Services (Dealer Storage) Enquiries

Phone 1300 656 768

Email dealerservices@autocare.com.au

Fleet Services

Phone 1300 656 768

Email fleetservices@autocare.com.au



Interstate Vehicle Registrations

Complete Business Registration Package

Autocare can register vehicles for companies in most states and territories across Australia*.

Autocare offers the complete registration package for businesses, from fleet companies to private businesses.

We can easily schedule your registrations as part of our fleet services and ensure they are completed quickly and efficiently so you can get your vehicles on the road quickly.

Our interstate registration services include:

- » PDI
- » Registration
- » Detail
- » Admin Fee
- » Accessory Fitment
- » Fuel
- » Multiple Fleet vehicles.

* Autocare cannot process registrations in Western Australia



9000+ REGISTRATIONS
PROCESSED
ANNUALLY



**ONSITE
PD FACILITIES
ACROSS AUSTRALIA**



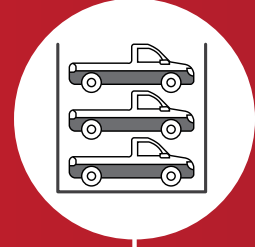
**MOBILE FRIENDLY
ONLINE PORTAL**



600 000+
VEHICLES
PROCESSED NATIONALLY



1,000,000+
VEHICLE MOVEMENTS
ANNUALLY



VEHICLE STORAGE
80,000+ CAPACITY



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Automotive Fleet Services

Built to Your Specifications

Autocare provides fleet services for small businesses, SMEs and large organisations across Australia.

Our customers have vehicles built to their specifications for a wide range of industrial or commercial purposes.

Autocare is proud of its association with Australia's largest fleet operators, who trust Autocare to build their fleet of vehicles to their specifications.

These customers include:

- » Telstra
- » Pacific National
- » Aurizon
- » Fulton Hogan.

Our fleet services include:

- » De-fleet inspections and photography
- » Fleet build
- » Vehicle storage
- » Vehicle transport
- » PDI and registration
- » Auction movements
- » Paint and panel rectification facilities
- » Damage and FWT quotes
- » Track-and-Trace capability
- » Engineered solutions for van and fleet fit-outs.

For any Fleet Services queries please email us at fleetservices@autocare.com.au or call 1300 656 768.



FLEET FITMENT
INTEGRATED SOLUTIONS



1000+ EMPLOYEES
AUSTRALIA
WIDE



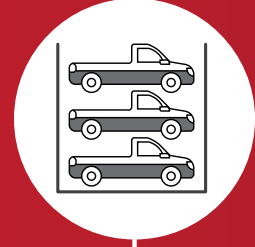
CAPABILITY TO HANDLE
COMPLEX BUILD
REQUIREMENTS



600 000+
VEHICLES
PROCESSED NATIONALLY



1,000,000+
VEHICLE MOVEMENTS
ANNUALLY



VEHICLE STORAGE
80,000+ CAPACITY



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